



# Raceway Division Contacts

**Raceway – Gilmer**  
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(903) 843-5991

**Clinton Gehrman**  
President, Raceway Division

**ECN/Korns – Avinger**  
3159 Wilkes Power Plant Rd,  
Avinger, TX 75630  
(903) 562-1342

## SALES

Our Sales team works closely with our reps to drive growth, provide strategic support, and ensure alignment on goals and initiatives across all territories. From product education and training to territory development and opportunity tracking, we're here to empower our reps with the tools and partnership they need to succeed.

**Mike Overstreet**  
National Sales Manager  
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**Chris Caldwell**  
Channel Manager  
ccaldwell@robroy.com

**Nathan Salmon**  
Pricing Specialist – Team Lead  
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**Jeremy Rodgers**  
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**Grayson Lawrence**  
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**Hunter Crawford**  
Pricing Specialist  
hcrawford@robroy.com

**Kenny Espinosa**  
Business Development Manager  
kespinosa@robroy.com

**Doug Weight**  
Business Development Manager  
dweight@robroy.com

## MARKETING

Our Marketing team makes it easy for our reps to promote Robroy's brands to the best of their abilities. If you need your marketing efforts supported with digital files (such as product images), tradeshow materials (such as branded banners/tablecloths), or branded merchandise, please email **marketing@robroy.com**.

Plus, we now have an online page to request sponsorships for strategic events and channel outreach! Visit **[robroy.com/channel-sponsorship](https://robroy.com/channel-sponsorship)** to access the form. Once submitted, Marketing will be notified directly and will follow up with you.

**Stephanie Ellis**  
Director of Marketing  
sellis@robroy.com

# CUSTOMER SERVICE

Our Customer Service team is here to support our reps with a wide range of needs including pricing, lead times, order processing, portal assistance, invoicing, commission adjustments, and more. Whether you reach out via email, chat, or phone call, we're committed to providing fast, accurate, and helpful support every step of the way.

Email [csr@robroy.com](mailto:csr@robroy.com) or call **(903) 843-5591** to speak to a Customer Service Representative!

**Danette Potter**  
Customer Service Supervisor

**Tennille Duke**  
Customer Service Representative

**Lynzee Faulkner**  
Customer Service Representative

**Kendyl Knight**  
Customer Service Representative

**LeAnne White**  
Customer Service Representative

Did you know Robroy offers a **customer web portal** that makes checking inventory levels, tracking orders, and communicating with customer service easier than ever?

**Watch this video** for a step-by-step guide of how to use this unique platform.

WELCOME

ORDER STATUS

STOCK STATUS

BUYER RESOURCES

EMAIL CUSTOMER LIST

CONTACT

REQUEST DOCUMENTS

CREATE A REVIEW

MY PROFILE

LOG OFF

### Stock Status

▲ To check price and availability of up to 50 parts at one time, click the gray button to download the Stock Status Template. Enter the part numbers on the template, save the template and then upload using the Blue Upload Template button to return the results. Results will only be returned for part numbers with exact matches.

Item

Exact

Partial

Search

Upload Template

Stock Status Template

▲ Pricing and availability are subject to change without notice. Please confirm at the time of order placement.

● Click the shopping cart icons below to add items to the Stock Items Results Cart in the top right-hand corner. Use the on-screen calculator and email PDF features to receive a report with the results in your inbox.

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### Request Documents

▲ Document request are reviewed by Customer Service and answered in the order they are received. You will receive a response to your request via email.

Document type

select one

Invoice Line

POD

Domestic Certs

Certificate of Conformance

Invoice

Account Statement

Other